

VISION

to provide the best possible property systems support with unrivalled customer service

ABOUT US

Loci Solutions provides a total solutions package for businesses seeking competitive advantage in finance, commercial real estate and reporting systems within the property industry.

With a solid track record in helping clients get the best out of their reporting systems to maximise business goals, our client list is drawn from leading public and private sector organisations that have complex needs and demands.



DEFINITION OF LOCI

Loci (lo-ki) plural of locus ~ a locus can be defined as: a focus of great activity or intense concentration



SERVICES

System Audits

Selecting new systems can be an expensive and risky endeavour. We work with our clients to define functional requirements and evaluate all alternatives that may include modifying existing systems, migrating to package software, or outsourcing.

In developing strategic systems plans, we can then assess the interaction of the systems function with the rest of the organisation.

The ultimate goal is to assist your organisation in developing an action plan to align your strategic business plan with your systems plan. System audits also encompass 'health checks' on your current systems. Are you using your software to its fullest potential? We will audit and report on efficiencies that can be gained within your existing systems.

Data Integrity Audits

Inconsistent, incorrect or missing data can be the source of much confusion, frustration and increased workloads. We can work with you to identify areas of specific concern and integrate these with a suite of our standard integrity checks.

System Implementations

Successfully implementing new systems requires discipline and a willingness to objectively analyse existing processes and ways of doing business. We work with our clients to migrate to new system environments in a controlled manner. We can then assist our clients in effectively using the system to improve operations and develop user department procedures.

Customisation and Integration

Organisations should not have to change their way of doing business to suit their software. It is important to ensure your software is customisable, allowing it to adapt

to your unique requirements.

We can work with you and/or with your software supplier to analyse existing data, review existing spreadsheets, databases and files to determine what information can be brought into (or linked to) your property management system.

Training and Documentation

Loci Solutions can assist with the development of training materials and documentation that are designed and tailored to suit your organisation's business processes. System training can also be provided to end users in one-on-one or classroom style sessions.

Our training programs include preparation of full plans and schedules and all required tools, which may include courseware, manuals and presentations.

Administration and Data Entry

We have staff available for short term assignments, experienced in the co-ordination and management of trust accounting portfolios and retail centre administration.

Support Services

At Loci Solutions, we understand that every client's support requirements are unique.

We have developed a range of Support Packages that are designed to meet your organisation's specific requirements, whether they are queries regarding system usage and functionality, process orientated questions or advice on system integrations.

If it is determined that your current situation does not fit one of our three (3) standard levels of support we will endeavour to develop a package that fits your specific circumstances. Our hours are flexible and our response times are unmatched!

Project Management

Through careful project management of a pre-defined scope of work, we are able to deliver a fully implemented solution on time, on budget, and consistent with a plan tailored to suit your needs.

Critical assumptions, such as the time required by your personnel to participate in the implementation, are also defined to further ensure that we each understand the responsibilities associated with a successful Loci Solutions implementation.

To find out more about our services and how we can assist you contact us at:



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